



Release Notes

VidyoGateway™

Anchor Version 3.5.1 (450)

February, 2017

Doc. Rev A

About VidyoGateway™ Anchor Version 3.5.1 (450)

Important Notices

- You must upgrade to VidyoGateway version 3.5.1 from VidyoGateway version 3.5.0. Therefore, if you have a VidyoGateway version 3.5.0 or earlier, you must first upgrade to 3.5.0 and then upgrade to 3.5.1.

Caution If enabling latching in VidyoGateway version 3.5.1, H.323 calls may produce large log files. **Please contact the Vidyo Customer Support Team if you encounter any problems related to this issue.**

Please note that SIP calls do not result in elevated logging.

- Starting with version 3.3.2, the VidyoGateway VE enforces capacity based on CPU reservation, not Virtual Machine configuration. **If there is no resource reservation or minimal reservation, the capacity will default to one video call or ten audio-only calls.**
- VidyoGateway VE version 3.3.x uses more memory in order to run more efficiently than older versions of VidyoGateway VE, and therefore requires a minimum of 4 GB of memory. Because previous versions required less memory, you may need to increase the memory allocation on your VidyoGateway Virtual Machine before upgrading.

What's New in This Release

❖ Improved admin control of the DTMF functionality

- When the Call Control via DTMF feature is enabled, participants who join a conference are immediately told which button to press on their DTMF keypads to hear the call control options. However, if you already have DTMF controls available on your PBX or audio conferencing service, version 3.5.1 now allows you to completely disable this functionality using the VidyoGateway Admin UI.

❖ Resolved Issues

- We've fixed a number of issues to enhance both the security and usability of the VidyoGateway.

Compatibility

To determine which version of the VidyoPortal™ your VidyoGateway version is compatible with, do one of the following:

- Click [Compatibility Matrix](#), log in to your account on the Vidyo Support Center, and refer to the Software Compatibility Matrix.
- Go to <https://support.vidyocloud.com>, sign in, and refer to the [Vidyo compatibility matrix](#) article.

Resolved and Known Issues

To obtain the list of resolved and known issues for this release, do one of the following:

- Refer to the *VidyoGateway Version 3.5.1 Resolved and Known Issues* document on the [Vidyo Support Center](#).
- Refer to the “Resolved and known issues in VidyoGateway Version 3.5.1” article on <https://support.vidyocloud.com>.

VidyoGateway Interoperability Matrix

Note Vidyo does not officially support equipment that has been announced as End of Life by the OEM.

The following table lists the equipment that has been tested with VidyoGateway.

Vendor	System Name	Latest Version Tested	Known Issues
Endpoint			
Cisco®	Jabber® Desktop Client	9.2.4.4528	
Cisco	SX80	TC7.3.4.e4daf54	
Cisco/ Tandberg™	EX60	6.2.1	
Cisco/ Tandberg	C20	6.2.1	
LG	VR5010H	20130507-8886	Far End Camera Control (FECC) does not work with this endpoint.
LifeSize®	Passport™	4.7.0 (19)	
LifeSize	Team 220™	4.11.7 (3) 4.1.1 (17)	
Mirial/ LifeSize	SoftPhone™	8.1.12	
Polycom®	RealPresence® Group 300/500	4.1.1-60400 4.1.3-111080	
Polycom	Classic ViewStation 128/H.323/SP/5 12/512MP	7.5.4	<ul style="list-style-type: none"> ■ H.263 or H.263/H.264 modes only. ■ H.239 (content sharing) must be disabled.
Polycom	VSX 6000A	9.0.6.2	

Vendor	System Name	Latest Version Tested	Known Issues
Polycom	PVX Soft Client	8.0.2 8.0.4 8.0.16	In order for the Polycom PVX endpoint to interoperate correctly with the VidyGateway, the H.264 codec must be enabled on the PVX client at all times.
Polycom	HDX® 4000	3.1.0-23277	Artifacts may be observed at the Polycom endpoint for SD and HD calls in security mode.
Polycom	HDX 6000 HD and HDX 8000 HD	3.0.3.1	Artifacts may be observed at the Polycom endpoint for SD and HD calls in security mode.
Tandberg	3000MXP	F9.0	Codec sends CIF for SD H.323/H.263 conference calls instead of SD.
Tely	HD Pro	v5.0.2-2	
Sony®	PCS-1	3.41	<ul style="list-style-type: none"> ■ H.323/H.263 call – color artifacts may occur. ■ H.323/H.264 CIF or SD call – occasionally results in flickering video.
Sony	PCS-XG80	2.14.00	DTMF tones are not detected on IVR calls.
IP-PBX			
Cisco	CallManager	9.1.1.20000-5	
LG	iPECS UCP100	1.0Ch DEC/14	Can only run CIF in non-encrypted mode.
Gatekeeper/Session Border Controller			
Oracle (Acme- Packet)	Net-Net 3820	SCX6.3.0 MR-2 Patch 2	
MCU			
Cisco/ Codian™	MCU 4205	4.3(2.30)	

Vendor	System Name	Latest Version Tested	Known Issues
Cisco/ Codian	MCU 4501	4.3(2.30)	
Polycom	DMA 7000	3.0.0_Build_5	
Polycom	RPCS 800s	8.3.0.245	
Polycom	RMX 2000	7.8.0.246	
Gatekeepers			
Cisco	VCS	7.1 8.1	
Polycom	DMA	2.4.8.1	
GNU	GNUGK	3.8	