



Release Notes

VidyoWeb™ Extension

Anchor Version 1.3.16 (0003)

March, 2017

Doc. Rev A

What's New in this Release

Mozilla® Firefox® deprecated the NPAPI plugin architecture altogether on March 7th with the release of Firefox version 52. When this occurred, Vidyo's NPAPI plugin available for Firefox also ceased to work.

To address this, Vidyo recommends deploying the Vidyo Neo™ for WebRTC Server product, which is freely available as a virtual machine to all maintained customers. In addition, we highly recommend installing VidyoWeb version 1.3.16. When this version is installed, the following will occur when a user tries to connect to a Vidyo call:

- If a WebRTC solution is available, the user will be automatically connected to the conference via WebRTC.
- If a WebRTC solution is not available, a message will display indicating that Firefox is not supported and prompting the user to use Chrome™, Internet Explorer®, or Safari® as an alternative.

Compatibility

To determine which version of the VidyoPortal™ your VidyoWeb Extension is compatible with, do one of the following:

- Click [Compatibility Matrix](#), log in to your account on the Vidyo Support Center, and refer to the Software Compatibility Matrix.
- Go to <https://support.vidyocloud.com>, sign in, and refer to the [Vidyo compatibility matrix](#) article.

The following table defines the compatibility between the VidyoWeb Extension, OS platforms, and browsers.

VidyoWeb Extension Version	Compatible Platforms	Compatible Browsers
1.3.16	<ul style="list-style-type: none">■ Windows® 7 32-bit and 64-bit■ Windows 8 32-bit and 64-bit■ Windows 8.1 32-bit and 64-bit■ Windows 10 32-bit and 64-bit■ Mac® OS X 10.8 – 10.11.6■ macOS™ Sierra 10.12	<ul style="list-style-type: none">■ Chrome version 48 and later■ Firefox version 38.7.0 ESR, version 45 and later■ Internet Explorer version 11■ Safari version 9.0.3 and later

In order for VidyoWeb Extension to work properly with Chrome:

- The VidyoWebConnector Chrome Extension must be enabled.
- The minimum requirement is OpenGL 2.0, and the latest GPU/Graphics driver should be installed (with OpenGL 2.0 support).

Note The VidyoWeb Extension may run successfully in environments other than those listed in the table above; however, only these environments have been tested and are supported by Vidyo.

Vidyo has tested the VidyoWeb Extension using the out-of-box settings. Issues may occur when using different browsers and security settings.

Resolved and Known Issues

The following table lists the resolved issue in VidyoWeb Extension version 1.3.16.

VidyoWeb Extension Version 1.3.16 – Resolved Issue	
Key	Summary
WWEB-3316	The sendRequest and sendEvent APIs now return values in all cases.

No new known issues were discovered in VidyoWeb Extension version 1.3.16 since version 1.3.15.