



Release Notes

VidyoWeb™

Anchor Version 1.3.18 (0021)

April, 2017

Doc. Rev A

What's New in this Release

❖ Resolved Issues

- This release fixes a number of issues to enhance the reliability and usability of VidyoWeb. Some of the issues that we've resolved include:
 - The last frame from the previous conference is no longer visible at the beginning of the next conference.
 - Video issues no longer occur when using a Microsoft® LifeCam Studio™ webcam with VidyoWeb.

Compatibility

To determine which version of the VidyoPortal™ your VidyoWeb version is compatible with, go to <https://support.vidyocloud.com>, sign in, and refer to the [Vidyo compatibility matrix](#) article.

The following table defines the compatibility between VidyoWeb, OS platforms, and browsers.

| VidyoWeb Version | Compatible Platforms | Compatible Browsers |
|------------------|---|--|
| 1.3.18 | <ul style="list-style-type: none">■ Windows® 7 32-bit and 64-bit■ Windows 8 32-bit and 64-bit■ Windows 8.1 32-bit and 64-bit■ Windows 10 32-bit and 64-bit■ Mac® OS X 10.8 – 10.11.6■ macOS Sierra 10.12 | <ul style="list-style-type: none">■ Chrome™ version 48 and later■ Firefox® version 38.7.0 ESR, and earlier than version 52■ Internet Explorer® version 11■ Safari version 9.0.3 and later |

In order for VidyoWeb to work properly with Chrome:

- The VidyoWebConnector Chrome Extension must be enabled.
- The minimum requirement is OpenGL 2.0, and the latest GPU/Graphics driver should be installed (with OpenGL 2.0 support).

Note VidyoWeb may run successfully in environments other than those listed in the table above; however, only these environments have been tested and are supported by Vidyo.

Vidyo has tested VidyoWeb using the out-of-box settings. Issues may occur when using different browsers and security settings.

Resolved and Known Issues

The following table lists the resolved issues in VidyoWeb version 1.3.18 (0021).

| VidyoWeb Version 1.3.18 – Resolved Issues | |
|---|---|
| Key | Summary |
| WWEB-3382 | Video issues no longer occur when using the Microsoft LifeCam Studio webcam with VidyoWeb. |
| WWEB-3367 | The last frame from the previous conference is no longer visible at the beginning of the next conference. |

No new known issues were discovered in VidyoWeb Extension version 1.3.18 since version 1.3.16.