



Release Notes

VidyoWeb™

Anchor Version 1.3.19 (0005)

June, 2017

Doc. Rev A

What's New in this Release

❖ Resolved Issues

- This release fixes the following issues to enhance the reliability and usability of VidyoWeb:
 - When minimized windows are shared, they now come to the foreground and the participants on the call no longer see a black screen.
 - VidyoClientForWeb (non-NPAPI plugin) now works properly on Chrome™ version 59 (currently Beta) without any video quality issues.

Compatibility

To determine which version of the VidyoPortal™ your VidyoWeb version is compatible with, go to <https://support.vidyocloud.com>, sign in, and refer to the [Vidyo compatibility matrix](#) article.

The following table defines the compatibility between VidyoWeb, OS platforms, and browsers.

VidyoWeb Version	Compatible Platforms	Compatible Browsers
1.3.19	<ul style="list-style-type: none">■ Windows® 7 32-bit and 64-bit■ Windows 8 32-bit and 64-bit■ Windows 8.1 32-bit and 64-bit■ Windows 10 32-bit and 64-bit■ Mac® OS X 10.8 – 10.11.6■ macOS Sierra 10.12	<ul style="list-style-type: none">■ Chrome version 48 and later■ Firefox® version 38.7.0 ESR, and earlier than version 52■ Internet Explorer® version 11■ Safari® version 9.0.3 and later

In order for VidyoWeb to work properly with Chrome:

- The VidyoWebConnector Chrome Extension must be enabled.
- The minimum requirement is OpenGL 2.0, and the latest GPU/Graphics driver should be installed (with OpenGL 2.0 support).

Note VidyoWeb may run successfully in environments other than those listed in the table above; however, only these environments have been tested and are supported by Vidyo.

Vidyo has tested VidyoWeb using the out-of-box settings. Issues may occur when using different browsers and security settings.

Resolved and Known Issues

The following table lists the resolved issues in VidyoWeb version 1.3.19 (0005).

VidyoWeb Version 1.3.19 – Resolved Issues	
Key	Summary
WWEB-3415	VidyoClientForWeb (non-NPAPI plugin) now works properly on Chrome version 59 (currently Beta) without any video quality issues.
WWEB-3402	When minimized windows are shared, they now come to the foreground and the participants on the call no longer see a black screen.

The following table lists the known issues in VidyoWeb version 1.3.19 (0005).

VidyoWeb Version 1.3.19 – Known Issues	
Key	Summary
WWEB-3396	When users access VidyoWeb via the Chrome non-NPAPI plugin from their Windows 10 device and share content, the video becomes distorted and the smaller tiles overlap the bigger tile.
WWEB-3329	When users access VidyoWeb via Chrome version 56 from their Windows 10 device and share content, the content being shared becomes misaligned on the Windows 10 device.